

# Senior Leadership Team Commitment

**Markham Stouffville Hospital Senior Leadership Team commits to:**

## **Communicate Effectively**

- Let people know where we stand
- Be straightforward
- Be transparent (even when we can't tell it all)
- Disclose expectations

## **Be Accountable**

- Make things right when we are wrong
- Not let pride get in the way of doing the right thing
- Apologize quickly, and make restitution where possible

## **Act with Integrity**

- Treat everyone with respect
- Speak about others as if they were present
- Listen with our ears, our minds and our hearts
- Keep commitments



June 24, 2016